EventsAir Pay powered by Stripe — User guides & how-tos

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EventsAir Pay – powered by Stripe makes it easy to set up and streamline accepting payments from all around the world.

When you're ready to create your account, the information below will help.

You can also search the Stripe help pages, or read the EventsAir Pay powered by Stripe – FAQs.

Please submit a support ticket if we can assist with anything and welcome to EventsAir Pay!

Getting set up

In order to comply with laws about money transfer and security, you and your company need to supply certain documents to establish your organization's bona fides and your identity before setting up your EventsAir Pay account. This is called going through a KYB (Know Your Business) and KYC (Know Your Customer) Process. As part of your online onboarding with Stripe and EventsAir Pay, you'll be asked to provide some information depending on the regulations in your region (the country where your company or organization is officially registered).

- **Determine eligibility**

- **Sign up and get started**

- **Link your bank account**

Refunds

- **Refunds directly via EventsAir Pay**

Watch how-to videos

Adding EventsAir Pay to your event

Enabling EventsAir Pay in a Registration site