

Can you transfer my existing custom domain (URL) to my event website?

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We can, however there's fee for this service. For more information, search for the related FAQ "Can you connect a custom domain (URL, website address) to my event(s)?"

Once you've reviewed costs and other background information:

1. In the ORIGINAL event (where your custom domain was previously attached), go to the **Online** panel, **Event Website builder**, **Custom Domain** tab
 2. **Uncheck the "Use Custom Domain" box** and select the **"Save"** button
 3. Wait at least five minutes for the system to process the removal.
 4. Follow the steps for **"Enable Custom Domain"** (as described in the related FAQ linked to above).
 5. Your new domain request takes an average of two business days to be processed.
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