

Can I disable AIRCast after enabling it?

Last Modified on 11/25/2024 3:33 am EST

No, you can't disable AIRCast for an event after you've enabled it — **but you won't be charged if you decide not to use it.**

'Enabling' it just means you can set up related features in EventsAir.

When you enable AIRCast, a whole range of connections and settings are implemented in the back end of your event to smoothly integrate video streaming with the AIRCast platform.

Trying to reverse these later isn't currently possible without the risk of breaking key features and creating major problems.

This is why AIRCast cannot be switched off once enabled for an event.

So if you're not sure about using AIRCast, but you want to try it out, we suggest you enable it in a test event, not your live upcoming event.

AIRCast prices are **very economical** (especially compared to other similar services) and if you **DO** use it, you're charged at the lowest available rate. Talk to your Account Manager to find out about pricing.

AIRCast is an ultra-low latency live video streaming service that also makes it possible to use the AIRCast Studio and AIRCast Interpretation Studio.

You can use AIRCast to:

1. Live stream video sessions, calls, meetings etc via the OnAIR portal. (Most services are also available in the Attendee App, although most people prefer to either attend in person, or use the OnAIR portal if attending remotely).
2. Provide a back-up video stream in addition to another service. You can use AIRCast just for the services you need. To set up features linked to AIRCast, you need to enable it, but if you don't use it, you won't be charged. (Using the studio to rehearse may also incur charges. but these costs are low).

Costs are based on either 'pay as you go' (total attendee viewing minutes) or 'day passes' plus studio time (based on number of attendees per day, plus a low hourly studio charge).

At the end of each month, if you've used AIRCast, we use both pricing models to calculate the lowest cost and you're only charged that amount.

Costs don't include applicable local taxes. For more information, talk to your account manager.

