Microsoft Azure Time Series Insights update

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We'll update this page regularly.

You'll be able to see the 'last updated' time and date at the top of the article.

(If you don't use OnAIR analytics/reporting, you can disregard the rest of this information.)

We'll be doing a special 'quick update' release within the next couple of weeks, in order to fix a potential issue relating to OnAIR analytics.

What's the issue?

- OnAIR analytics in EventsAir relies on a Microsoft service called Azure Time Series Insights (TSI).

- Two years ago, Microsoft advised that this service would cease on March 31, 2025, and we planned accordingly.

- This timeframe has changed dramatically. Microsoft just announced that TSI will now be deprecated on 07/07/2024.

What's the solution?

We've been pulling out all stops to:

- Migrate data out of TSI, so we can preserve all your historical OnAIR analytics data.

- Change the architecture from TSI to a new solution called Azure Data Explorer so we can continue to ingest analytics data after July 7.

- Implement Azure Data Explorer into EventsAir to support OnAir analytics features.

We'll update your version of EventsAir to make this happen.

The update will also include a fix to an unrelated OnAIR reporting bug.

Why is it tricky?

- This is an unexpected change and we have a limited timeframe, so there's a risk that we will miss the deadline of July 7.

- Although the three solutions explained above are related, we're prioritizing the data migration and architecture

changes, so we don't lose any historical or new analytics data.

- As a result, there's a possibility that OnAIR analytics and reports may temporarily stop working between July 7 and when the full fix is available.

We can appreciate this is a frustrating situation, however we're doing everything we can to keep any disruption to a minimum.

Please contact us if you have any questions or concerns.