

June 21, 2024

Last Modified on 06/21/2024 1:13 am EDT



Latest News



June 21, 2024

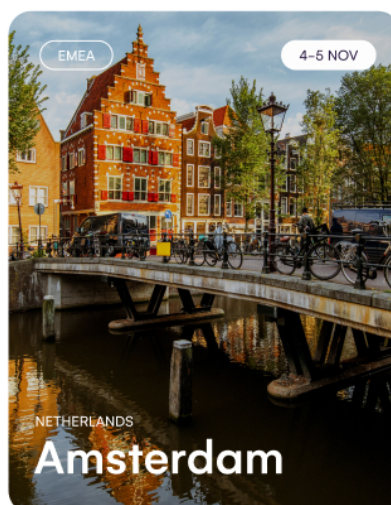
Registration for AirTime 2024 is now open! ❏

❏ 4 cities, ❏ 3 continents, ❏ 2 learning streams, ❏ beach yoga, and a ❏ bicycle tour! AirTime 2024 has it all.❏

This year, AirTime promises to be bigger and better than ever before, with more collaboration, customized learning opportunities, and tailored content specifically designed with you, the event planner, in mind. Whether you're a seasoned TPP managing multiple stakeholders or an in-house events manager overseeing a portfolio of customer events, our 2024 program has something special crafted directly for you.

Your browser does not support HTML5 video.

Register now to secure the best price!



May Education Webinar – Let's talk travel...

This month's Education webinar was on **Wednesday May 29**, all about managing travel in EventsAir!

Customer Success Specialist Hayden Littler showed how to set up travel types and sectors, add travel bookings to registration sites, import bookings and much more.

If you missed it, you can watch it (and see previous webinars) in our [Education Webinar Library](#).

Our customer and industry news webinar, AirWaves, will be back in late June.

Want to be on our webinar mailing list? Email education@eventsair.com

Changes to live video streaming using AIRCast RTMP

We're improving how the EventsAir platform handles video streaming via AIRCast (or AIRCast Lite).

Streaming will be easier to set up and more reliable, and there's no extra charge for RTMP streaming keys.

Attendees will be able to update their Attendee App for an improved live streaming experience.

There are some simple changes you must make for each session you plan to video live stream using AIRCast RTMP.

ONCE YOU HAVE THE SERVICE PACK 15.1 SP5 RELEASE, YOU'LL NEED TO AMEND ANY SESSIONS USING RTMP VIA AIRCAST STREAMING, IF YOU SET THEM UP BEFORE JUNE 4.

You'll also see these new settings when you create new sessions with AIRCast RTMP streams.

As always, our Support team can help you with any questions.

Service Pack – Version 15.1, SP5 – June 4

[Read all the details here!](#)

EventsAir Public API – important changes

As mentioned in our previous release, there are some potential breaking changes being made to the EventsAir public API on 5th June. If you or your development team have built your own integrations, please check the Developer Portal ASAP for upcoming breaking changes, or contact Support for more information.

If you have an EventsAir Smart Connector, don't worry as we'll take care of any adjustments if needed.

Azure Migration update

With almost all customers migrated, we hope you're enjoying speedier reports and a more stable, secure service! We'd love to hear from you if you've noticed improvements – please let your Account Manager know and if there are any further steps we can take to assist, please submit a Support ticket.
