

Version 15.1 – November 7, 2023

Last Modified on 01/10/2024 11:13 pm EST

This version update includes improvements and resolutions to various issues documented below.

For further information, please reach out to our support team [here](#).

IMPROVEMENTS – Attendee App

Show All

What's been improved?

- Reporting & Analytics
- Performance (includes Virtual Attendee Portal)
- Update/Save button
- Document naming
- Push notifications

What you'll now experience

- It's now easier to report on attendee app analytics such as unique logins, which modules are being accessed and for how long, number of surveys have been answered, etc. You can find this information in analytics in the OnAIR portal (reports).
- Multiple performance improvements when updating or amending, working with assets, cloning, etc.
- The Update/Save button is now always visible when creating or changing the “Attendee App & OnAIR Visibility” personal details.
- The way documents are named in the Attendee App now matches the OnAIR portal (the actual document name or abstract heading is now shown, rather than just the document type).
- Clicking on a push notification now takes attendees directly to the relevant message (rather than just opening the app).

IMPROVEMENTS – HTML content (merge docs, interactive sites)

What's been improved?

What you'll now experience

What's been improved?

- Image resizing

What you'll now experience

- You can resize images by selecting them and dragging corners and handles to resize. (You don't need to use Image/Insert (Edit) from the menu, although that still also works.)

IMPROVEMENTS – Interactive site

What's been improved?

- Site builder

What you'll now experience

- Better, faster performance of the interactive site builder especially dropdowns, expanding cogs, and navigating to other tabs (e.g. Details).

IMPROVEMENTS – OnAIR (Virtual Attendee Portal)

What's been improved?

- Virtual Attendee Portal

What you'll now experience

- Optimized performance of this portal.

IMPROVEMENT – Password policy settings

What's been improved?

- Inactivity time-out

What you'll now experience

- There's now a setting under Password Policy (Application Setup) that requires a user to log in again after a period of no mouse or keyboard movements. The default setting is 15 minutes.

Accounting

What were the problems?

What's been fixed (what you'll now experience)

What were the problems?

- **Budget – copying**

After copying a budget, saving the copy would clear any quantities and amounts from the original.

- **Budget – totals**

Expense amounts were also displayed in the budget under an income account.

- **Financial summary refresh**

The “Refresh” button for the financial summary widget would only work if you first switched to another panel and back again.

What's been fixed (what you'll now experience)

- Quantity and Amount fields no longer change in original budget when copied and saved.

- Budget once more shows correct account totals.

- This feature now works as expected.

AIRCast Studio

What was the problem?

- **Stream to AV partner**

Program Preview video and audio feed were freezing in the AV Partner interface.

What's been fixed (what you'll now experience)

- Program preview feed in the AV Partner interface now works correctly.

Application Setup

What were the problems?

- **Country lists (cloning)**

Cloning an event was creating duplicate Country Lists.

- **Suppliers (address)**

Problems entering a value into the “state” field when creating a supplier.

What's been fixed (what you'll now experience)

- Cloning an event now only creates the required set of country lists.

- You can manually enter a new value in this field; for a pre-existing value, country will auto-select.

What were the problems?

- **Custom user access to CC vault**
The setting to allow a custom user access to the credit card vault wasn't working.

What's been fixed (what you'll now experience)

- You can once more grant CC Vault access to a custom user.

Attendee App

What were the problems?

- **Agenda (if changed from Setup)**
Agenda (in the Attendee App) was crashing if changes to sessions or functions were made from the Setup panel.
- **iPhone installation update options**
On an iPhone, the option to say 'no' to installing an update wasn't showing.
- **Meeting Hub notifications**
Meeting requests were still being sent to attendees even after logging out of the app.
- **Static content images (in builder)**
Intermittent error messages when trying to see images in Static Content in the Attendee App builder.

What's been fixed (what you'll now experience)

- This feature now works as it should.
- This display error has been fixed.
- Meeting requests won't come through when attendees are logged out.
- Images in Static Content are working as normal once more.

Communications

What was the problem?

- **Merge Docs – Add to Wallet feature**
The Add to Wallet feature in Merge Docs wasn't working for iPhones.

What's been fixed (what you'll now experience)

- This feature now works again as expected.

What was the problem?

- **Merge Docs – Sending problem**
After changing a Merge Doc and trying to send from the Attendee Panel, it wouldn't send.

What's been fixed (what you'll now experience)

- You can now send an updated Merge Doc as normal.

Express Actions – Bulk Create

What was the problem?

- **Some options missing**
Two options were missing from Bulk Create in Express Actions.

What's been fixed (what you'll now experience)

- The payment status options "Group Inventory" & "Canceled — Group Inventory" now appear once more in Bulk Create.

Invoices

What were the problems?

- **Miscellaneous invoices – tax**
Taxes on finalized miscellaneous invoices weren't showing correctly.

What's been fixed (what you'll now experience)

- Even when multiple taxes are set up, finalized miscellaneous invoices show tax amounts correctly.

- **Supplier invoices – zero amount**
It wasn't possible to create a supplier invoice with a total amount of zero.

- If desired, you can now create supplier invoices with a net amount of zero in the browser version of EventsAir.

Interactive sites (registration sites)

What were the problems?

- **Logic (function fee type)**
If logic rules for a hotel room were based on a function fee type (and whether >, <, or equal to a numerical value), the screen would go blank.

What's been fixed (what you'll now experience)

- You can create a hotel display logic rule based on a function fee type with a number value.

What were the problems?

- **Logic (based on marketing tag)**
Interactive site logic based on a marketing tag and embedded within a component wasn't working correctly. .

- **Text fields**
Registration sites would accept non-text entries in text fields, presenting a potential security risk.

- **Waitlists**
Waitlist feature could be switched off in Setup even after being used in an interactive site.

What's been fixed (what you'll now experience)

- You can once more have interactive site items or pages display based on how someone responds to a marketing tag.

- Text fields will only accept text.

- If a registration type with waitlist enabled is being used on an interactive site, you can't alter that later in Setup.

Membership

What was the problem?

- **Discount codes (time zone related)**
Discount codes couldn't be added to membership items if the event timezone was a negative offset (e.g UTC -07:00).

What's been fixed (what you'll now experience)

- You can now add discount codes to membership items via the contact record, regardless of time zone.

Reports

What were the problems?

- **Global reports (in Application Setup)**
Preview not working for Global Hotel Setup report.
- **Attendee Meeting Schedule**
The Attendee Meeting Schedule Report wasn't showing correct results for contacts with shared diaries.

What's been fixed (what you'll now experience)

- This report can once more be previewed.
- This feature now works as it should.

Twitter/X integration (EventStream automated posts)

What was the problem?

What's been fixed (what you'll now experience)

What was the problem?

- **Retweeting to EventStream**

Twitter have changed the way the 'Retweet' function integrates with EventStream (to created automated reposting of anything with your event hashtag or another hashtag you choose).

What's been fixed (what you'll now experience)

- The new integration can be set up now – full instructions are available [here](#).

Wowza video streaming (backend)

What was the problem?

- **Change to authentication (no change for end users)**

Wowza have changed their authentication method, but this is a backend streaming service that powers some AIRCast features.

What's been fixed (what you'll now experience)

- The integration is set up differently, however as an end user, you don't need to make any changes.