Searching Attendee Records

Last Modified on 10/16/2024 6:21 am EDT

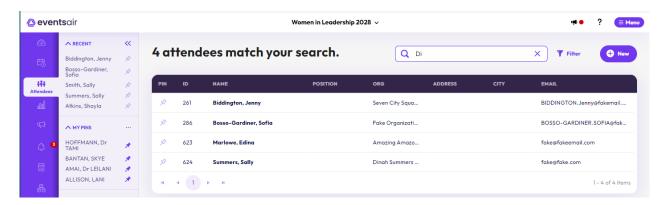
Selecting the Search (magnifying glass) in the Attendee Panel will bring up the Search panel.

In Version 16 upwards, the Attendees Panel opens in search by default.

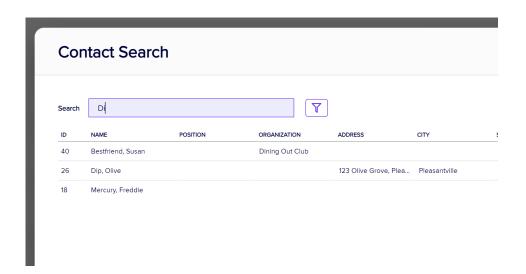
After using the search panel to find particular attendees, you may also want to use other attendee management features such as pinning records. Read more about other Attendee Panel features.

You can search for a specific attendee or a group of attendees, for example by using "Quick Search" (when you know some detail about the attendee, such as their first name or even part of their name).

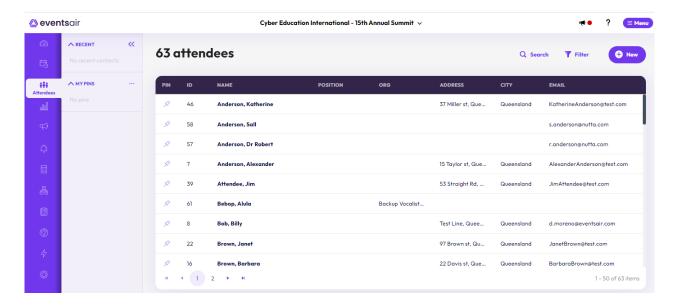
Quick Search lets you enter a full or partial attendee name or business name as your search term. In the example below, the letters "Di" bring up attendees with "di" in their first name, last name OR organization name.



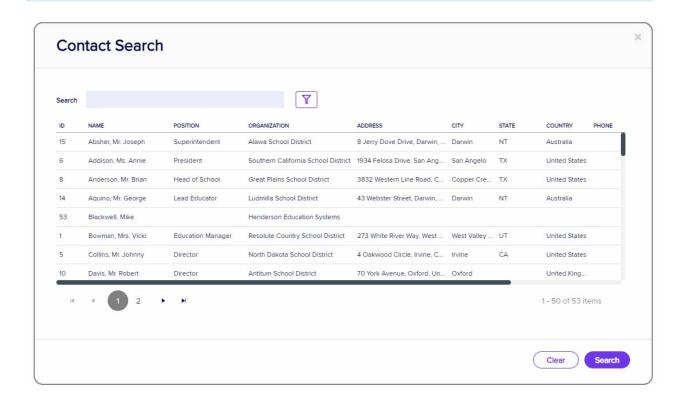
The new-look EventsAir Version 16 has arrived! If your version of EventsAir hasn't yet been updated, you may see something more like the below.



You can also enter no values and just scroll through names, which are by default listed alphabetically by surname:



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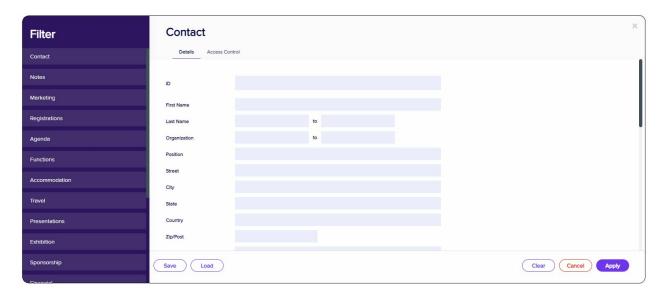
Another option is to select the top of a column (such as ID number) to put all the attendees in ID number order.

Using the >| symbol under the search will take you to the last item on the list. (So, if you've put all your attendees in ID

number order, the last ones on the list are those who were added most recently.)

Filtered Search

You can also filter more specifically: for example, you may want to see everyone from Algeria, a list of attendees who are registered as speakers, or only people who meet **both** those criteria. With Filtered Search, you can enter full or partial search criteria in any module of the attendee record.



There are many ways to use a Filtered Search. Some examples include:

- Search for all attendees who registered with Early Registration
- Search for all attendees who have a special dietary request
- Search for all speakers who have NOT submitted their final papers
- Search for all attendees who have reserved a King Room at a specific hotel on a specific date
- Search for attendees who HAVE or HAVE NOT checked in to your event
- Search for attendees who have a balance due on their account
- Search for members of a specific attendee group

Saving Searches

In addition to creating powerful searches, you can save searches and re-use them at a later time. Creating a Saved Search is easy to do:

- 1. Created your filtered search
- 2. Select the Save Button
- 3. Give your Filter Rule Set a name
- 4. Select Save

Tip: Saving a search here saves the search filter criteria, not the search results. When you Load and re-run a Saved Search, it will re-run against your current data, and so will also show you any people (matching those criteria) that have since been added to the database.

For example, if you create a Saved Search to find Accompanying Person registrations, and then Load and re-run that same Saved Search next week, it will also show all matching registrations that have been entered in the meantime.

Note: this is different from the Save as Data Snapshot button (found in Reporting and Express Actions), which will save the search result (the list of Attendees) that matched the query criteria at the time the query was first run.

You can review this result at any time, and it will not change, which is useful in this case for tracking exactly which Attendees matched your selection at a particular point in time.

Loading Saved Search

Select Load and then the saved Filter Rule Set you wish to use.

Searching for Contacts in a linked Contact Store

If your event is linked to a Contact Store, you can easily find people in the Contact Store, and add them to your local event.

Select which event you are searching (the Contact Store, or the local event) from the drop-down list in the bottom left of this screen. (Only visible if you have linked this event to a Contact Store in Event Setup.)