

Change Logs





Last Modified on 07/30/2024 10:24 pm EDT

No matter if you work solo or with a team, you often need to check if a change was made, and need to know the reason why. For example:

- A hotel room was canceled, but the attendee denies doing this. The change log will contain the date, time and the name of the EventsAir user who made the change, allowing you to research and confirm the cancellation, or reinstate it if the change was accidental.
- You see that an attendee was fully canceled, but you didn't handle it. To be safe, you research the Change Log and see that your assistant made the cancellation two weeks previously.

Tip: You may prefer to use the Change Log Report, which can be found in the Reporting panel under Contact reports.

Change Log ✕

DATE	USER	DETAILS	ACTIONS
 24/03/2022 3:34 AM	attendeef@mail.com	Attendee 1	Modified
 24/03/2022 3:33 AM	attendeef@mail.com	Attendee 1	Modified
 24/03/2022 3:32 AM	mrodriguez	Attendee	Added
 24/03/2022 3:32 AM	mrodriguez	Attendee 1	Added

FIELD	ORIGINAL VALUE	CURRENT VALUE	NOTE
Registration type		Attendee	
Date registered		24/03/2022 3:32 AM	
Number of tickets		1	
Created		24/03/2022 3:32 AM	
Created by		mrodriguez	
Payment status		Inclusive	